

Sree Narayana College Chengannur Alapuzha, Kerala

Feedback Back Analysis Report

Feedback from Parents on College

IQAC

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1 About the college

SreeNarayana College, Chengannur is a major centre for higher education offering educational opportunities to the rural community. The College is named after the great saint and social reformer SreeNarayanaGurudev. It stands as a monument that reminds us of the great doctrines of the Guru. The basic objective of the institution is to provide education to the marginalized section of the society. The college started functioning in 1981, and is a young growing college offering five under graduate courses and two post graduate courses. The college is situated in a beautiful place 6 kms away from Chengannur.

The college endeavours to mould a community of students committed to the pursuit of truth and moral excellence upholding the high ideals of SreeNarayana Guru, our patron. It was His Holiness Narayana Guru's call to seek "Liberation through Education" which inspired the distinguished citizens of this backward area to start a new college. We aim at building up a humane and socially committed fraternity of young men and women through education.

The motto of the college is "Enlightenment through Education". The college stands for academic excellence as well as development of the skill and character of students based on the Holy Guru's perspectives on humanism, secularism and universal brotherhood.

The Educational Courses offered by the Institute as summarized here. The college is affiliated to the University of Kerala and it offers the following courses:-

SL No	Course
1	BCom
2	Bsc Chemistry
3	Bsc Physics
4	Bsc Maths
5	BA Economics
6	Msc Physics
7	Msc Chemistry
8	MA Economics

2 Vision

Our college, named after the great social reformer SreeNarayana Guru, is a major centre for higher education to the rural community in the vicinity. Gurudev's concept that education is the most potential instrument of socio-economic progress, political development; moral and intellectual awakening inspired the establishment of this institution. Guru's call to seek "Liberation through education" and "Enlightenment through education" is our vision.

3 Mission

The mission of our college is to mold a community of students committed to the pursuit of truth and moral excellence upholding the high ideals of SreeNarayana Guru, our patron. We aim at building up humane and socially committed young men and women through education. The basic objective of the institution is to provide education to the marginalized sections of the society. The college stands for academic excellence as well as development of the skill and character of students based on the Holy Guru's perspectives on humanism, secularism and universal brotherhood.

4 Feedback system

Objective of the comprehensive feedback system mechanism is to achieve quality enhancement. The comprehensive feedback involve collection of feedback from stake holders, which helps in monitoring academic content processes there by achieving quality substance and progressively quality enhancement. The college has 3 phases of feedback mechanism

- 1. Feedback collection
- 2. Feedback Analysis
- 3. Action taken in Feedback

Feedback Collection

The Feedback collection will carry out in different levels, the first level in college level feedback mainly college alumni and public suggestion is formally taken through alumni meeting and public suggestion raised in the public integration meeting held in the colleges. There suggestions in to consideration for the overall development of the institution. The second level of feedback collection in the college department level, mainly in academic and teaching. The department assigned tutors will collect the feedback from students about academics. Feedbacks discussed in department staff meeting and if it found related to the college council same will be directed to the college council. The third level of feedback collection is in student level. General and class wise PTA meetings held regularly to facilitate interaction with parents and provide the form for collecting parent's feedback on the curriculum. In these meetings suggestions were given about the need for inculcation of certain skills and they are enthusiastically implemented. Suggestion and comments given by the parents are also taken in to account for future development

Feedback Analysis

The proposals regarding the analysis given by different committees and departments are discussed in council meeting of the college and necessary actions are taken accordingly. The opinion provided by the stakeholders were systematically categorized and grouped for further scrutiny and analysis. Based on the consolidated feedback, the IQAC initiated steps to address the issues raised from the various stakeholders and to sustain practices found beneficial

Action taken on feedback

Based on the feedback action taken in the college level

- 1. To improve the quality of academic ,make the details of the syllabus which is understandable to the students
- 2. To arrange the additional discussion for the portion which found required improvement
- 3. Identify the student who have the skill for specific area and support them
- 4. Encouraging students to join government-sponsored initiative like walk with scholar, scholar support program
- 5. Encourage students for inter college competition

5 Feedback system Process



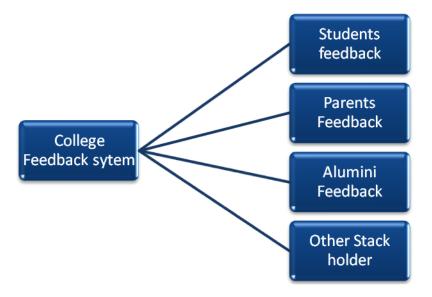
6 Feed Back Collection

The different feedback form has been place in the Google form format and shared to students, alumni's, The same has been filled and send by responders through same form and response will called in Google data base with time stamp.

Categories of Feedback collection

- 1. Student feedback on Faculty
- 2. Students feedback on Syllabus
- 3. Parents feedback on colleges
- 4. Alumni feedback on college

Al these four category feedback will collect separately in different Google forms and response will saved in college feedback system



The feedback survey try to capture flowing categories, each year of the students, each UG program, each PG program, each department level .lt also covered the gender based considerations

Screen Picture of feedback form placed for survey



7 Parents Feedback 2020-2021

Parents have entrusted the future of their children into our hands and thus they play a vital role in the development and enhancement of the quality of this learning experiences. Feedback from parents allows the institute to evaluate its service provision and thus cater to provide excellent service towards the students. The feedback analysis process has put an increasing emphasis on the need for involvement of parents in the quality assurance of excellent education. Parents involvement requires that they play an active role in participating for the holistic development of their children.

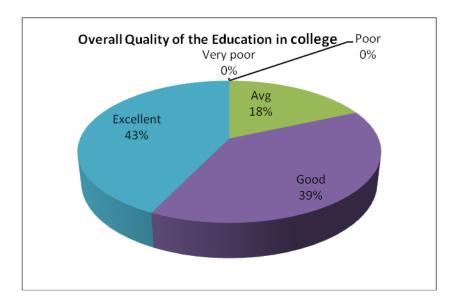
Parent's feedback has three main objectives:

- 1. To provide parents the opportunity to comment on the quality of their ward's learning experience, as required in preparation for and as part of review process.
- 2. To assess the success of academic provision in relation to the expectations of both the parents and the students.
- 3. To provide feedback to the faculties in order to improve delivery and/or content of the curriculum

In order to analyze the Parents responses on syllabus various questions were asked and 51 responses were collected from the students. Each one of them is explained below.

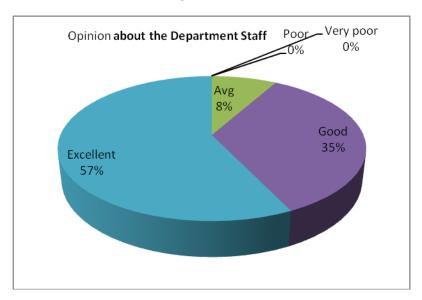
7.1 Overall Quality of the Education in college

The responses of the Parents on the Overall Quality of the Education in college. 43% observed that overall quality of the education is excellent. 39% observed it was good and only 18 % observed it as average.



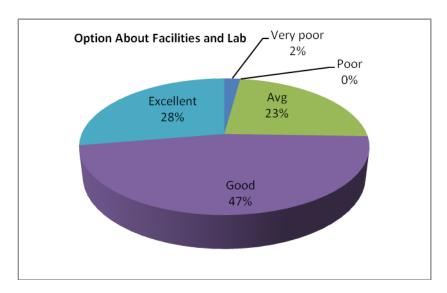
7.2 Opinion about the Department Staff

57 % observed it as excellent and 35% observed as good. Only 8% has the observation about department staff as average.



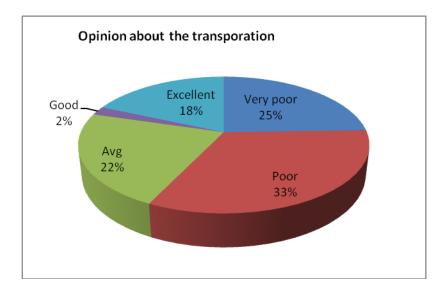
7.3 Opinion about Facilities and Lab

The responses of the Parents on Option about Facilities and Lab. 47% observed as good and 28 % observed as excellent 23% responded as average.



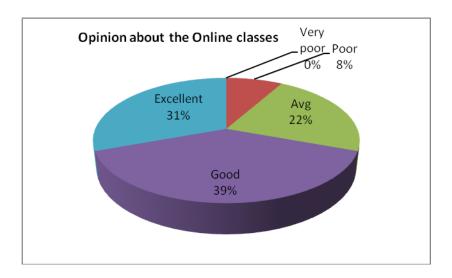
7.4 Opinion about the Transportation

The responses of the Parents on Option about Transportation facilities to college. It was observed that, 18 % Parents feel that, Option about Transportation facilities to college is excellent and 2% feel good. Also, 22% parents feel that, Opinion about Transportation facilities to college is average. Whereas, 33% respondents opinion about Transportation facilities to college is poor and 25% says very Poor.



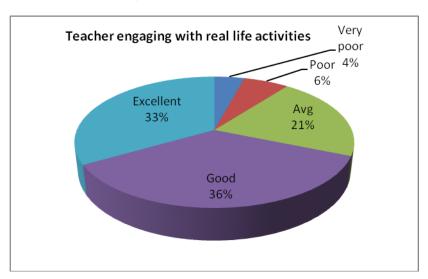
7.5 **Opinion about Online Class**

The responses of the Parents on Option about Online Class. It was observed that, 31 % Parents feel that, Option Online Class is excellent and 39 % feel good. Also, 22% Parents feel that, Opinion about Online Class is average. Whereas, 8% respondents Opinion about Online Class is poor .



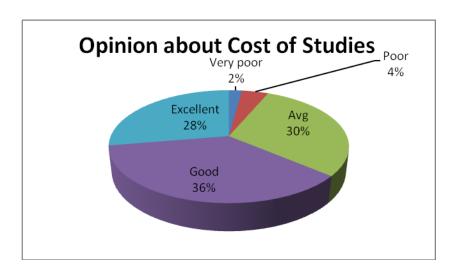
7.6 Teacher engaging with real life activities

The responses of the Parents on Option about Teacher engaging with real life activities. It was observed that, 33 % Parents feel that, Option about Teacher engaging with real life activities is excellent and 36 % feel good. Also, 21% Parents feel that, Option about Teacher engaging with real life activities is average. Whereas, 6% respondents Option about Teacher engaging with real life activities is poor



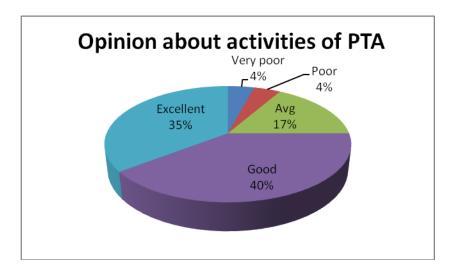
7.7 Opinion about Cost of Studies

The responses of the Parents on Option about Cost of Studies. It was observed that, 28 % Parents feel that, Option about Cost of Studies is excellent and 36 % feel good. Also, 30 % Parents feel that, Cost of Studies is average. Whereas, 4% respondents Cost of Studies is poor an 2% feel very poor



7.8 Opinion Activities of PTA

The responses of the Parents on Option aboutActivities of PTA. It was observed that, 35 % Parents feel that, Option about Activities of PTA is excellent and 40 % feel good. Also, 17 % Parents feel that, Activities of PTA is average. Whereas, 4% respondents Activities of PTA is poor and 4% feel very poor



8 Suggestions and Comments from Students

- Please improve the transportation facilities to college
- Encourage goal settings
- > It will be true good for my child.

	hey have some transport facilities and sometimes network issues in online class in other hand all are well
9	Action Plan for 2020-2021 Feedback from parents has been collected and discussed in department meetings, staff meetings, PTA meetings, Council meetings etc. Decided to consider the comments from parents and do necessary actions.