

# NATIONAL SERVICE SCHEME UNITS 49 A & B

Digi Keralam Survey Training Session & Survey 2024-25



## **Digi Keralam Training Session & Survey**

The NSS units of Sree Narayana College, Chengannur in association with Cheriyanadu local selfgovernment organized Digi Keralam Survey and digital education to in Ward 3 of Cheriyanadu Grama Panchayath. This initiative was part of the Kerala state's mission to provide digital education and awareness to all citizens in Kerala, ensuring that they are well-informed about various online services in education, health, banking, and more. The drive aimed to equip people with digital literacy and help them navigate essential online platforms.

The objective of the programme was to raise awareness about digital services available through the **Digi Keralam Portal** and to provide hands-on training for accessing various online services related to education, healthcare, banking, and government services. It also bridges the digital divide by educating local citizens on how to use online platforms effectively.



**Programme Poster** 

### **Activities Conducted**

A. Portal Registration & Training on 23/07/2024,02/08/2024 & 09/08/2024

- Volunteers guided local residents through the process of registering on the Digi Keralam Portal.
- Training sessions focused on teaching participants how to access key services such as government schemes, educational resources, online health consultations, and digital banking.
- Volunteers provided one-on-one support to ensure that each individual was able to complete the registration successfully.



**Training Session** 

- B. Digital Services Awareness Survey on 10/08/2024
  - A survey was conducted among the residents of Ward 3 to assess their current level of digital literacy and their familiarity with online services.
  - The survey covered awareness of services in areas such as education, health, banking, and government e-services.
  - Data was collected to identify gaps in digital knowledge and areas where further training might be needed.



#### **Impact and Outcomes**

- Increased Digital Awareness: Over 800 residents were made aware of the Digi Keralam Portal and various digital services. Many who were previously unfamiliar with online platforms gained the knowledge needed to access essential services.
- Improved Digital Literacy: The training enabled participants to register on the Digi Keralam Portal and understand how to navigate key services, ensuring that they can now access healthcare, education, and banking services online.
- Enhanced Accessibility: The campaign contributed to the state's goal of providing digital education to all by empowering individuals to utilize the internet for their daily needs.

#### Conclusion

The Digi Keralam Portal Registration Training and Survey conducted by NSS units 49 A & B of Sree Narayana College in association with Cheriyanadu Local Self Government in Ward 3 of was a successful initiative, significantly improving digital awareness and literacy among the local residents. With over 800 people benefiting from the training, the program played a crucial role in advancing the state's mission of digital education for all. The NSS units plan to continue such efforts to ensure that every citizen is well-versed in using online services for better access to education, healthcare, and financial resources.