

# **CRITERIA** 1

## 1.4 FEEDBACK SYSTEM

1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website

**Submitted To** 



THE NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL (NAAC)
FOR ASSESSMENT & ACCREDITATION – CYCLE II
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# Feedback Back Action Taken Report

2022-2023

**IQAC** 



Sree Narayana College Chengannur Alapuzha, Kerala

## 1. About the college

Sree Narayana College, Chengannur is a major centre for higher education offering educational opportunities to the rural community. The College is named after the great saint and social reformer Sree Narayana Gurudev. It stands as a monument that reminds us of the great doctrines of the Guru. The basic objective of the institution is to provide education to the marginalized section of the society. The college started functioning in 1981, and is a young growing college offering five under graduate courses and two post graduate courses. The college is situated in a beautiful place 6 kms away from Chengannur.

The college endeavours to mould a community of students committed to the pursuit of truth and moral excellence upholding the high ideals of Sree Narayana Guru, our patron. It was His Holiness Narayana Guru's call to seek "Liberation through Education" which inspired the distinguished citizens of this backward area to start a new college. We aim at building up a humane and socially committed fraternity of young men and women through education.

The motto of the college is "Enlightenment through Education". The college stands for academic excellence as well as development of the skill and character of students based on the Holy Guru's perspectives on humanism, secularism and universal brotherhood.

The Educational Courses offered by the Institute as summarized here. The college is affiliated to the University of Kerala and it offers the following courses:-

SL No	Course
1	BCom
2	B.sc Chemistry
3	Bsc Physics
4	Bsc Maths
5	BA Economics
6	Msc Physics
7	Msc Chemistry
8	MA Economics

### 2. Vision

Our college, named after the great social reformer Sree Narayana Guru, is a major centre for higher education to the rural community in the vicinity. Gurudev's concept that education is the most potential instrument of socio-economic progress, political development; moral and intellectual awakening inspired the establishment of this institution. Guru's call to seek "Liberation through education" and "Enlightenment through education" is our vision.

### 3. Mission

The mission of our college is to mold a community of students committed to the pursuit of truth and moral excellence upholding the high ideals of Sree Narayana Guru, our patron. We aim at building up humane and socially committed young men and women through education. The basic objective of the institution is to provide education to the marginalized sections of the society. The college stands for academic excellence as well as development of the skill and character of students based on the Holy Guru's perspectives on humanism, secularism and universal brotherhood.

## 4. Feedback system

Objective of the comprehensive feedback system mechanism is to achieve quality enhancement. The comprehensive feedback involve collection of feedback form all stake holder, which helps in monitoring academic content processes there by achieving quality substance and progressively quality enhancement. The college has 3 phase of feedback mechanism in placed

- 1. Feedback collection
- 2. Feedback Analysis
- 3. Action taken in Feedback

#### **Feedback Collection**

The Feedback collection will carry out in different level, the first level in college level feedback mainly college alumni and public suggestion is formally taken through alumni meeting and public suggestion raised in the public integration meeting held in the colleges. Their suggestions in to consideration for the overall development of the institution. The second level of feedback collection in the college department level, mainly academic and teaching. The department assigned tutors will collect the feedback from students about academics. This feedback wills discussed in department staff meeting if it found related to the college council same will be directed to the college council to notify. The third level of feedback collection in student level. General and class wise PTA meeting held regularly to facilitate interaction with parents and provide the form for collect the parents and provide the forum for collect the parent's feedback on the curriculum. In these meetings suggestions were given about the need for inculcation of certain skill and they are enthusiastically implemented. Suggestion and comments given by the parents are also taken in to account for future development

#### **Feedback Analysis**

The proposals regarding the analysis given by different committees and departments are discussed in council meet of the college a necessary action are taken. The opinion provided by the stakeholders were systematically categorized and grouped for further scrutiny and analysis. Based on the consolidated feedback, the IQAC initiated steps to address the issues raised from the various stakeholder and to sustain practices found beneficial

Action taken on feedback

• Based on the feedback action taken in the college level

- To improve the quality of academic ,make the details of the syllabus which is understandable to the students
- To arrange the additional discussion for the portion which found required improvement
- Identify the student who have the skill for specific area and support them
- Encouraging students to join government-sponsored initiative like walk with scholar, scholar support program
- Encourage students for inter college competition

## 5. Feedback system Process



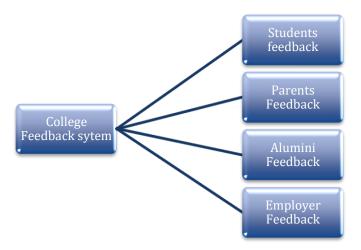
### 6. Feed Back Collection

The different feedback form has been place in the Google form format and shared to students, alumni's, The same has been filled and send by responders through same form and response will called in Google data base with time stamp.

Categories of Feedback collection

- 1. Student feedback on Faculty
- 2. Students feedback on Syllabus
- 3. Parents feedback on colleges
- 4. Alumni feedback on college

Al these four category feedback will collect separately in different Google forms and response will saved in college feedback system



The feedback survey try to capture flowing categories, each year of the students, each UG program, each PG program, each department level .It also covered the gender based considerations

Screen Picture of feedback from placed for survey



## 7. Suggestions and comments from Students/Parents/Alumni

- It is different kind of syllabus. It helps to score marks
- Increase the availability of reference text and give more practice questions.
- ➤ The syllabus is too lengthy
- Take much more importance to elective subject also, like other subjects
- > syllabus is interesting but lack of time between two semesters do not provide an opportunity for intensive study
- Please improve the transportation facilities to college
- > Encourage goal setting teachings
- > Syllabus is good to my son
- > Improve infrastructure facilities of the college

- Improve public vehicle availability to College
- > Improve infrastructure of the college
- Start more PG courses
- ➤ Need college Canteen
- College maintenance to be improved

## 8. Action Plan 2022-23

- ➤ Decided to request Kerala State Transport Corporation to grand bus services to liaise with college timing
- > Decided to request SN Trust to grand Transportation facilities to college
- College canteen construction will be initiated
- Maintenance of Incinerator, Biogas Plant etc to be done
- More reference texts will be made available in College library
- Giving more importance to Elective Course
- Request Affiliating University to increase the time gap between two semester

### 9. Action Taken 2022-23

- Requested KSRTC to grand new route to liaise with college timing
- College canteen construction finished
- Incinerator and biogas plant maintenance done

### 10. Initiatives

➤ New KSRTC bus came as per the time schedule of college timing

News Paper Report on New bus in front of the college

# ബസ് സർവിസ് ഇന്നുമുതൽ

**ചെങ്ങന്നൂർ** ▶ ചെങ്ങന്നൂരിൽനി ന്ന് ആലാ, ചെറിയനാട്, തോന്ന യ്ക്കാട്, മാവേലിക്കര, ചെട്ടികുള ങ്ങര, കായംകുളം, ഓച്ചിറ, കരു നാഗപ്പള്ളി, പണിക്കർക്കാവ് വഴി ചെറിയഴീക്കൽ ക്ഷേത്രംവ രെ കെ.എസ്.ആർ.ടി.സി. ഓർ ഡിനറി ബസ് സർവീസ് ആരം ഭിക്കും. ബസിന്റെ ഫ്ലാഗ് ഓഫ് ശനിയാഴ്ച രാവിലെ 9.30-ന് ചെ ങ്ങന്നൂർ കെ.എസ്.ആർ.ടി.സി. സ്റ്റേഷനിൽ മന്ത്രി സജി ചെറി യാൻ നിർവഹിക്കും. ചെങ്ങ ന്നൂരിൽനിന്ന് രാവിലെ 6.15-നും ഉച്ചയ്ക്ക് 1.10-നും ചെറിയഴീക്കൽ ക്ഷേത്രത്തിലേക്കും രാവിലെ 8.35-നും വൈകീട്ട് 3.10-നും തി രിച്ചും സർവീസുക≎ം ഉണ്ടാകും.



## **Canteen Construction under progress**



## **Alumni Registered**

