

# **CRITERIA 1**

# 1.4 FEEDBACK SYSTEM

1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website

**Submitted To** 



THE NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL (NAAC)
FOR ASSESSMENT & ACCREDITATION – CYCLE II
AUGUST 2023

# Feedback Back Action Taken Report

2018-2019

IQAC



Sree Narayana College Chengannur

Alapuzha, Kerala

## 1 About the college

Sree Narayana College, Chengannur is a major centre for higher education offering educational opportunities to the rural community. The College is named after the great saint and social reformer Sree Narayana Gurudev. It stands as a monument that reminds us of the great doctrines of the Guru. The basic objective of the institution is to provide education to the marginalized section of the society. The college started functioning in 1981, and is a young growing college offering five under graduate courses and two post graduate courses. The college is situated in a beautiful place 6 kms away from Chengannur.

The college endeavours to mould a community of students committed to the pursuit of truth and moral excellence upholding the high ideals of Sree Narayana Guru, our patron. It was His Holiness Narayana Guru's call to seek "Liberation through Education" which inspired the distinguished citizens of this backward area to start a new college. We aim at building up a humane and socially committed fraternity of young men and women through education.

The motto of the college is "Enlightenment through Education". The college stands for academic excellence as well as development of the skill and character of students based on the Holy Guru's perspectives on humanism, secularism and universal brotherhood.

The Educational Courses offered by the Institute as summarized here. The college is affiliated to the University of Kerala and it offers the following courses:-

 SI.No	Course
1	B.Com
2	B.Sc Chemistry
3	B.Sc Physics
4	B.Sc Mathematics
5	B.A Economics
6	M.Sc Physics
7	M.Sc Chemistry

## 2 Vision

Our college, named after the great social reformer Sree Narayana Guru, is a major centre for higher education to the rural community in the vicinity. Gurudev's concept that education is the most potential instrument of socio-economic progress, political development; moral and intellectual awakening inspired the establishment of this institution. Guru's call to seek "Liberation through education" and "Enlightenment through education" is our vision.

### 3 Mission

The mission of our college is to mold a community of students committed to the pursuit of truth and moral excellence upholding the high ideals of Sree Narayana Guru, our patron. We aim at building up humane and socially committed young men and women through education. The basic objective of the institution is to provide education to the marginalized sections of the society. The college stands for academic excellence as well as development of the skill and character of students based on the Holy Guru's perspectives on humanism, secularism and universal brotherhood.

## 4 Feedback system

Objective of the comprehensive feedback system mechanism is to achieve quality enhancement. The comprehensive feedback involve collection of feedback from stake holder, which helps in monitoring academic content processes there by achieving quality substance and progressively quality enhancement. The college has 3 phase of feedback mechanism in placed

- 1. Feedback collection
- 2. Feedback Analysis
- 3. Action taken in Feedback

Feedback Collection

The Feedback collection will carry out in different level, the first level in college level feedback mainly college alumni and public suggestion is formally taken through alumni meeting and public suggestion raised in the public integration meeting held in the colleges. Their suggestions in to consideration for the overall development of the institution. The second level of feedback collection in the college department level, mainly academic and teaching. The department

assigned tutors will collect the feedback from students about academics. This feedback wills discussed in department staff meeting if it found related to the college council same will be directed to the college council to notify. The third level of feedback collection in student level. General and class wise PTA meeting held regularly to facilitate interaction with parents and provide the form for collect the parents and provide the forum for collect the parent's feedback on the curriculum. In these meetings suggestions were given about the need for inculcation of certain skill and they are enthusiastically implemented. Suggestion and comments given by the parents are also taken in to account for future development

## **Feedback Analysis**

The proposals regarding the analysis given by different committees and departments are discussed in council meet of the college a necessary action are taken. The opinion provided by the stakeholders were systematically categorized and grouped for further scrutiny and analysis. Based on the consolidated feedback, the IQAC initiated steps to address the issues raised from the various stakeholders and to sustain practices found beneficial

#### Action taken on feedback

- Based on the feedback action taken in the college level
- To improve the quality of academic ,make the details of the syllabus which is understandable to the students
- To arrange the additional discussion for the portion which found required improvement
- Identify the student who have the skill for specific area and support them
- Encouraging students to join government-sponsored initiative like walk with scholar, scholar support program
- Encourage students for inter college competition

# 5 Feedback system Process



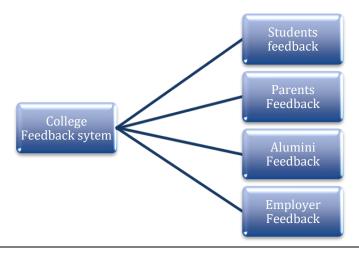
# **6** Feed Back Collection

The different feedback form has been place in the Google form format and shared to students, alumni's, The same has been filled and send by responders through same form and response will called in Google data base with time stamp.

Categories of Feedback collection

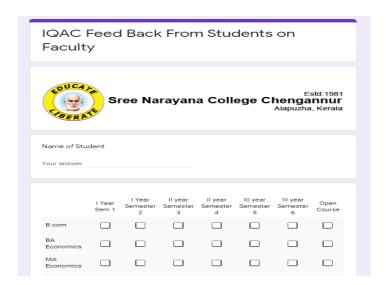
- 1. Student feedback on Faculty
- 2. Students feedback on Syllabus
- 3. Parents feedback on colleges
- 4. Alumni feedback on college

Al these four category feedback will collect separately in different Google forms and response will saved in college feedback system



The feedback survey try to capture flowing categories, each year of the students, each UG program, each PG program, and each department level .It also covered the gender based considerations

Screen Picture of feedback from placed for survey



# 7 Suggestions and comments from Feedback Analysis Report 2018-19

The below are the major suggestions and Comments received from Various Stake holder

- ☐ Transportation need to improved
- ☐ Over all excellent
- ☐ Increase the Practical Session.
- ☐ More class Activities to be included
- ☐ Job oriented teaching to be improved
- ☐ Teachers are excellent
- ☐ Need college Canteen
- ☐ Over all infrastructure to be Improved
- ☐ More Activity oriented classes to be added
- ☐ More extracurricular activities to be added

## **8** Action Plan for 2018-2019

The Above suggestion where discussed in IQAC Review meeting on 2018-19

meetings, Council meetings etc. Decided to consider the comments from parents and do necessary actions.

| To provide canteen facilities and vehicle parking facilities to the staff.
| To encourage staff to conduct research work in their subject.
| Effective maintenance of facilities such as classrooms, labs, furniture and basic needs (toilet and drinking water)
| Effective usage of Sports materials will be suggested.
| Alumni are encouraged to share their valuable suggestions for the growth of institution | Workshops will be conducted on leadership, communication skills, and relationship managements to enhance professional skills.

Also Feedback has been collected and discussed in department meetings, staff meetings, PTA

## 9 Action Taken

☐ More staffs were involved in research activities

Maintenance works done for infrastructure facilities. Painting of buildings and
maintenance of incinerator, biogas plants, rain water harvesting tank etc done
New block added to the college infrastructure. A new block came above the library block

- ☐ More training practice given to students in sports items. Students came up with more prizes in University level
- □ Workshops were conducted to teaching staff, non- teaching staffs and students on leadership, communication skills etc to enhance their professional skills.

## New classrooms





Rain water harvesting tank after maintenance

