Established in 1981 Sree Narayana College Chengannur, Kerala - 689508 Managed by the Sree Narayana Trusts, Kollam Affilliated to the University of Kerala Accredited by NAAC with B Grade Tel : 0479 2962728 e-mail:sncchengannur@gmail.com

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DVV Clarifications 5.1.4

- Provide Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.
- Provide Circular/web-link/ committee report justifying the objective of Implementation of guidelines of statutory/regulatory bodies
- Organisation-wide awareness and undertakings on policies with zero tolerance
- Mechanisms for submission of online/offline students grievances Timely redressal of the grievances through appropriate committees for 2022-23

Response: All the above queries of DVV clarification under 5.1.4 is addressed and the details are attached herewith

No	Contents	Page Numbers	
1	Provide Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms		
2	Provide Circular/web-link/ committee report justifying the 4 objective of Implementation of guidelines of statutory/regulatory 4 bodies 4		
3	Organization-wide awareness and undertakings on policies with zero tolerance		
4	Mechanisms for submission of online/offline students grievances Timely redressal of the grievances through appropriate committees for 2022-23	6	

<u>Proof of constitution of Internal committees / Grievances Committee</u> <u>formation / other committees as per UGC norms</u>

The institution follows zero tolerance policy towards ragging and sexual harassment. In compliance with the UGC's regulations, the college maintains Grievance Redressal cell, an anti-ragging Committee on campus. Students are briefed on the legal aspects of Government norms regarding ragging and the consequences thereof. In addition to making sure no stakeholder is harassed, the institution also ensures that its processes are transparent. Our institution is committed to ensuring that the Anti-Harassment Policy and the Complaint Procedures are implemented at all levels in order to stimulate a collegiate environment that is free of discrimination, harassment, retaliation, and/or sexual assault.The Anti Ragging Committee and Grievance Redressal Cell of Sree Narayana College Chengannur was constituted as per the UGC norms given below.

Particulars	Link
UGC Regulation 2009 Anti- Ragging	https://www.ugc.gov.in/oldpdf/ragging/minuterag230409.pdf
UGC Regulation 2019 Student Grievances	https://www.ugc.gov.in/pdfnews/2813028_SG-Regulations- 2019.pdf

The constitution of the Anti Ragging Committee and Grievance Redressal Cell and the web link of the committees are given below

Anti Ragging Committee

Chair Person : Dr. Shereen K Coordinator: Sreedevi Gopalakrishnan Dr. Smitha Sasidharan (Faculty member) Ms. Soumya Surendran(Faculty member) Dr. Anju K S(Faculty member) Ms Ganga Y (Student Member) Mr. T P Prasannakumar (Parent) https://www.sncchengannur.ac.in/Commenpost/compost/31

Grievance Redressal Cell

Chair Person : Dr. Shereen K Coordinator: Dr. Anju K S(Faculty member) Dr. Venu S (Faculty member) Ms. Thushara US (Faculty member) Ms. Aswathy Raj (Faculty member) Ms Sreelekshmi B (Student Member) Mr. T P Prasannakumar (Parent)

https://www.sncchengannur.ac.in/Commenpost/compost/139

<u>Provide Circular/web-link/ committee report justifying the objective of</u> <u>Implementation of guidelines of statutory/regulatory bodies</u>

The web link of reports of the Grievance Redressal Cell, Anti-ragging Committee, Internal Compliance committee, and Harassment Prevention Committees are attached herewith.

No		
	Report of	Link
	Committees	
1	Grievance	https://www.sncchengannur.ac.in/activities/activities pdf/
	Redressal Cell	muFpfGyGTk9DE68TikTHG9MWyiStZw3i4Ma-
		XuVKnntIYMaBO8dAFZObTB8BVNjk5uuaoD5N9-krj-
		<u>350aeCOg==</u>
2	Anti Ragging	https://www.sncchengannur.ac.in/activities/activities_pdf/g0b2t
	Committee	<u>q1llK_Zpp0vQSmMIw2lGxjYCJC3pdL5GMyXVClmnZ0WV</u>
		<u>Gg2likQjw1yiOWDaGSoMRMcCShpRK2Ce0kPQA==</u>
3	Harassment	https://www.sncchengannur.ac.in/activities/activities pdf/ ow 3
	Prevention	ky6O0MMLLL6jZ-4Zh-
	Committee	OUTFQSJacdHQoMZgpzn2piOoKSbF6Z_210aRYeAw0FsSgt
		BLmMrAgfNr_50KEsA==
4	Internal	https://www.sncchengannur.ac.in/activities/activities_pdf/wTvE
	Compliance	fqw35ayc5UZiGIpTxuozIii8kilQuaNZP4bKn58uwv3EuJwogaV
	Committee	<u>u4seyqgl7X5AXMP5bm_xWVajnIBDqNQ==</u>

<u>Organisation-wide awareness and undertakings on policies with zero</u> <u>Tolerance</u>

The institution follows zero tolerance policy towards ragging and sexual harassment. The college organizes take adequate steps to make awareness about the harmful effects of ragging at the time of admission itself and conduct various awareness programmes frequently. The policy documents of the institution are provided in the website and the links follows:-

Sl. No	Name	Link to Policy Documents
1	Grievance Redressal Cell	http://www.sncchengannur.ac.in/Commenpost/compost/142
2	Internal Compliance Committee	http://www.sncchengannur.ac.in/Commenpost/compost/141
3	Anti-Ragging Committee	http://www.sncchengannur.ac.in/Commenpost/compost/140
4	Institutional Policies with zero tolerance	http://www.sncchengannur.ac.in/Commenpost/compost/49

<u>Mechanisms for submission of online/offline students grievances Timely</u> redressal of the grievances through appropriate committees for 2022-23

The institution has a well-defined mechanism for the submission of students grievances both offline and online which is displayed on the website. The cells intend to maintain strict confidentiality, a responsive and accountable attitude to retain a harmonious educational ambience in the campus. Cases will be handed over by the committee to DLMC (Department Level Monitoring Committee) CLMC (College Level Monitoring Committee) and ULMC (University Level Monitoring Committee) depending on the nature and gravity of the issue concerned. A complaint/suggestion box is placed at the administrative block for those who want to remain anonymous while lodging a complaint. Students can also drop their grievances through Google Forms which is displayed on the website.

Sl. No	Name	Link to relevant documents
1	Grievance	https://www.sncchengannur.ac.in/Commenpost/compost/139
	Redressal Cell	
2	Internal	http://www.sncchengannur.ac.in/Commenpost/compost/64
	Compliance	
	Committee	
3	Anti-Ragging	http://www.sncchengannur.ac.in/Commenpost/compost/31
	Committee	
4	Harassment	http://www.sncchengannur.ac.in/Commenpost/compost/65
	Prevention	
	Committee	
5	University	http://www.sncchengannur.ac.in/Commenpost/compost/62
	Examination	
	Grievances	
6	Internal	http://www.sncchengannur.ac.in/Commenpost/compost/63
	Examination	
	Grievances	